

# FREQUENTLY ASKED QUESTIONS

## LAKE WALES IS UPGRADING TO ALL-IN-ONE RECYCLING™ WITH CONTAINERS - WHY?

This method makes recycling easier and more convenient, while offering the capability of more volume.

Containers reduce the amount of windblown litter and animal disturbances.

Containers with lids will take up the same amount of space as your current container, only taller.

## HOW BIG ARE THE CONTAINERS?

The containers can hold up to 65-gallons of recyclable items. The containers also have wheels so that residents can easily roll their recyclables to the curb for collection. All recyclables can be mixed together loose in the container.

## DO I NEED TO BE HOME TO RECEIVE DELIVERY OF MY NEW CONTAINER?

No. Your recycling container will be delivered to your curb starting the week of October 15, 2018. If you do not receive a 65-gallon recycling container by October 25, 2018, please call Republic Services at **863.665.1489**.

## HOW FAR FROM THE CURB AND OTHER OBSTACLES SHOULD I PLACE MY CONTAINER?

Place containers no more than 3 feet from the curb; all overhead obstructions (tree limbs and wires) should be a minimum of 13 feet high. The handles must be facing your home and the arrows on the lid must be facing the street.

## WHAT DO I DO WITH MY 18-GALLON YELLOW/BLUE RECYCLING CONTAINER?

Residents can keep their 18-gallon recycling container or may return it to the Lake Wales Public Works Department located at 129 East Sessoms Avenue. On and after October 25, 2018, please only use the 65-gallon blue recycling container.

## CAN I USE THE NEW CONTAINER BEFORE ALL-IN-ONE RECYCLING™ BEGINS?

No. **All-in-One Recycling™** collection will be on Thursday in your area, beginning October 25, 2018. Continue using your current recycling container until October 19, 2018, and then begin using the new 65-gallon blue recycling container.

## HOW DO I PLACE MY RECYCLABLE MATERIALS IN THE NEW CONTAINER?

Place your recyclable materials inside your container with the lid closed. A full list of acceptable and non-acceptable materials is attached to the lid of your container.

## CAN I REQUEST AN ADDITIONAL CONTAINER?

Yes. To request an additional container, please call the City of Lake Wales at **863.678.4182**.

## HOW DO I MOVE THE CONTAINER?

The wheels make it easy for residents to roll the container. Remember to push the container using the handles on the lid hinge. It is recommended that you push the container instead of pulling it.

## WHERE CAN I STORE MY NEW CONTAINER?

It is recommended that you place your new container by your house or in your garage.

## WHAT DO I DO WITH THE CONTAINER IF I MOVE?

If you move, the recycling container remains behind for the next resident.

## WHAT IF MY CONTAINER IS BROKEN?

Republic Services® will repair your container as needed. To contact Republic Services, please call **863.665.1489**.

## DO I NEED TO BAG MY RECYCLABLES?

No. Please do not bag your recyclables. Plastic bags cannot be recycled through this program.

## DO THE ALL-IN-ONE RECYCLING™ CONTAINERS HAVE ANY OTHER BENEFITS?

Yes, they reduce the chance of wind-blown litter. In addition, containers with lids take up the same amount of space as your current container, only taller.

## CAN WE PUT ADDITIONAL RECYCLABLES OUT NEXT TO THE CONTAINER?

No. All recyclables must be placed inside the container with the lid closed. If you typically have more recyclables than the container will hold, you may request an additional container by calling the City of Lake Wales at **863.678.4182**.

## HOW DOES THIS UPGRADE AFFECT MY RECYCLING, HOUSEHOLD WASTE, YARD WASTE AND BULK ITEMS COLLECTION?

Starting on October 25, 2018, recycling, household waste, yard waste and bulk items will be picked up on **Thursday** in your area. Prior to October 20, 2018, all services will remain on your current service day. Place all household waste in the 95-gallon brown container(s) and place recyclables in the new 65-gallon container(s). Place containers, yard waste and bulk items curbside by 6:00 a.m. All residential waste must be placed curbside within 3 feet of the edge of the traveled portion of the roadway. No container or bag containing yard debris may exceed 50 pounds. Claw truck pickup is every Thursday.

## HOLIDAY SCHEDULE

The observed holidays include New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day and Christmas Day. Routes will be pushed forward by one day following a holiday. For example, if a holiday is on Wednesday and your normal service day is Wednesday, you will be serviced on Thursday instead.